



On rare occasions, you may wish to discuss deeply sensitive or personal issues with school e.g. you think a child is at risk physically or emotionally. If this is the case it would be appropriate to request contact with the Deputy Headteacher (Senior Designated Person for Child Protection) who will then make a decision as to who is best placed to deal with your concern.

A copy of our School's Complaint Procedure can be found on the school website. The link is: <https://www.rossettacre.n-yorks.sch.uk/school/policies/>